

Meal Plans at HVCC

FREQUENTLY ASKED QUESTIONS, TERMS AND CONDITIONS



1. What meal plan is available to Hudson Valley Community College students?

A declining balance plan that acts like a debit card. Students can go online and add any dollar amount to their card to be used like cash in the cafes.

2. Why should the students use the meal plan?

Meal plans are sales tax exempt.
This saves students 8% on every transaction.

Scan Me
to sign Up!



3. Where do students sign up?

Through our website: PrimeBusinessDining.com/HVCC
where you can find the link to [our Meal Plan Portal](#).

You will need your H# and student email to sign up. From there you will create a password and be able to access this portal to load funds, check balances and transactions.

4. How can they add value to their meal plan?

Our online platform accepts all major debit and credit cards.
We do not accept cash or check.

5. Where can they check their account balance?

At any of the PRIME at HVCC cash registers
as well as online through [our meal plan portal](#) where they load funds.

6. Can students use their meal plan money anywhere else on campus?

Meal plan dollars are only for use at PRIME at HVCC cafes. They cannot use any money on their ID from the bookstore or financial aid in the cafes either. All money for meal plans must be added through the website and used for meal plans only.

7. Do meal plan funds expire?

Yes, per New York State Department of Education,
Tax Exempt Meal Plans are non-refundable per fiscal year.
Therefore, students must use all the funds on their meal plan
before they Expire August 1st or they are forfeited.

9. Who can students reach out to with questions?

Director of Operations at PRIME at HVCC,
Jon Simmons at j.simmons@hvcc.edu or 518.629.7173

