

HVCC Meal Plans Sign Up Walkthrough

Bring up our [HVCC Meal Plan Portal](#) in a web browser.

Link is found at
PrimeBusinessDining.com/HVCC
or scan the code to the right.



Note: this will redirect you to a VolanteCloud URL, this is our secure Café Point of Sale Partner

This will bring up the login screen to the right.
Existing users can log in.

New Users: click the sign up button below.
It will prompt you to enter:

Account ID which is your H# at HVCC.

This can be found on your class schedule and
Through “MYHVCC” website and app.

Format must be: “H00123456”

The letter “H” followed by 00 and your 6 digit Number.

This must be exact so that your badge reads correctly.

An error message will show up on the top of your screen if it does not match our Student Database.
If you continue to have trouble, please reach out to JonS@mazzonehospitality.com.

Enter an email, this must be your @hvcc.edu one.

Then create an alphanumeric password (can not contain special characters like %\$#!@.)
Example: “1H2V3C4C” would be a strong password.

Review terms and conditions and check the box, then finalize sign up by hitting the blue “Sign Up” button.
You should receive confirmation and be prompted to sign in using your new credentials.

See Next Page for Direction to Load and Check Balances and Transactions.

A screenshot of the HVCC Meal Plan Portal login screen. At the top left is the Hudson Valley Community College logo. Below it is the word "Login". There are two input fields: "Account ID:" with the value "11223344" and "Password:" with a masked password "....." and an eye icon. A "Forgot password?" link is to the right of the password field. Below the fields is a blue "Log in" button. At the bottom, there is a red-bordered box containing the text "Don't have an account?" and a blue "Sign up" button. Below the red box is the text "First time visitor? Click here for more information".

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Adding funds to your meal plan is easy.

Sign in to the [Meal Plan Portal](#).
Click Reload at the top of the screen.

All first time users must do a one-time load from a debit or credit card

You can opt to save this payment method in the Volante System. This is optional.

If you save the payment method, it will allow you to use Auto load.

Autoload authorizes our system to further debit your payment method whenever your balance drops below a threshold you set.

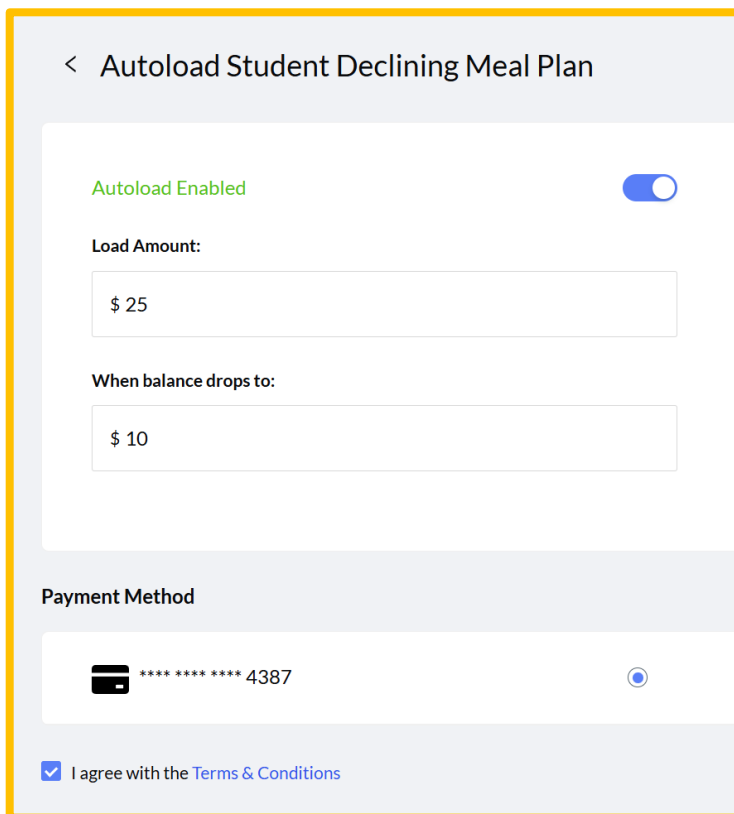
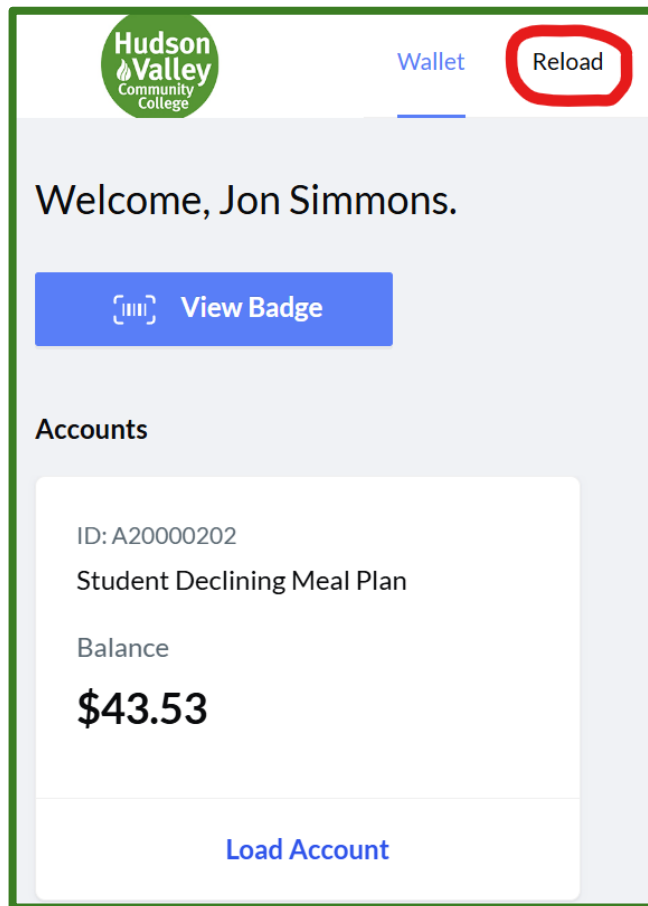
This can be convenient for parents who want to ensure their student always has funds available for food but want to pay as they go.

On the “Wallet” screen you can see your record of each purchase and all Meal Plan funding credits.

Recent Transactions

Date	Location	Accounts	Amount
Jan 21, 2025	Primary	Student Declining Meal Plan	+\$1.00
Jan 20, 2025	Account Update	Student Declining Meal Plan	+\$25.00
Jan 19, 2025	42506-CafeSiekTerm01	Student Declining Meal Plan	-\$0.01
Jan 19, 2025	Account Update	Student Declining Meal Plan	-\$5.00

Scan the QR Code Below to access our Meal Plan Portal.



Further Questions? Reach out to JonS@mazzonehospitality.com